

Magellan Health Services Wins Stevie(R) Award for Customer Web Tool

AVON, Conn.--(BUSINESS WIRE)--June 26, 2008--Magellan Health Services, Inc., a leading diversified specialty health care management organization, was recently recognized at the Sixth Annual American Business Awards(SM) ceremony with a Stevie® Award for the company's customer Web tool known as the Customer Dashboard.

The Stevies® recognize outstanding performance in business. Awards were given in more than 40 categories from among approximately 2,600 entries. Magellan was a winner in the Corporate Information Web Site category.

The Magellan Customer Dashboard is a Web-based, real-time reporting tool that delivers operational statistics and other detailed data in graphic displays, enabling Magellan's health plan, corporate employer and public sector customers to monitor key operating components and identify trends.

Magellan is committed to being a valuable partner to our customers, said Rene Lerer, M.D., president and CEO of Magellan. The depth and breadth of our health care data, supported by the talent of our expert IT team, allow us to provide unique and practical solutions to assist our customers in predicting and responding to many of the factors that affect their members' health and wellness. The Customer Dashboard offers a powerful and engaging way for our customers to evaluate information as they monitor and assess the success of our programs.

We are honored to be recognized as the best among several distinguished finalists in the Corporate Information Web Site category, said Gary Anderson, chief information officer for Magellan. We continually strive to provide expert IT solutions to help our customers better manage their businesses, and receiving the prestigious Stevie® Award is further validation of the success of our efforts.

Magellan continues to leverage and invest in the capabilities of its IT infrastructure to provide innovative services, added Anderson. Through efficient and effective management of our internal systems, we can directly invest in tailored IT solutions, such as our Customer Dashboard, electronic customer data interfaces and consumer-focused health care decision support tools.

Accessed through a secure login on Magellan Health Services' corporate Web site, MagellanHealth.com, the Dashboard can be customized to meet specific customer needs and includes items such as:

- Call center performance (e.g., call volume, average speed of answer and hold times),
- Health care diagnosis trends for particular patient populations,
- Claims processing performance and trends,
- Access to and availability of physicians and other practitioners in Magellan's networks,
- Web site usage (e.g., top content categories accessed by members and average page views per user session).

The Dashboard gathers information from Magellan's Data Warehouse, offering customers the flexibility to monitor Magellan's performance at a detailed level by choosing daily, monthly, quarterly or annual data summaries.

Magellan was presented the Stevie® award at a ceremony held on June 12 at the Marriott Marquis Hotel in New York City.

About Magellan: Headquartered in Avon, Conn., Magellan Health Services, Inc. (Nasdaq:MGLN) is a leading diversified specialty health care management organization, managing behavioral health, radiology and specialty pharmacy services for government agencies, health plans and corporations.

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