

Magellan and LifeCare Introduce Integrated Work-Life Services and Employee Assistance Program

Expanded program adds services to assist working professionals with life's challenges and increases workplace productivity for employers

AVON, Conn.--(BUSINESS WIRE)-- Second sentence of the boilerplate for LifeCare should read: LifeCare serves over 1,900 private and public sector employers and over 20 million members worldwide. (sted LifeCare serves over 1,900 private and public sector employers and over 2 million members worldwide.)

The corrected release reads:

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Helping employees balance both professional priorities and other life demands outside of work can be a difficult challenge for employers, which impacts both productivity and employee satisfaction. To help employers better address this issue, Magellan Health Services, Inc., (NASDAQ: MGLN) has launched an integrated program with LifeCare, Inc., a global leader in work/life productivity solutions, to deliver streamlined, best-in-class services that complement Magellan's Employee Assistance Program (EAP).

With Magellan's enhanced approach, one phone call connects employees to a work/life productivity solutions specialist who will offer expert guidance and personalized matching to a full array of life management services including regular child and adult care, backup care, education resources, retirement planning, personal or family counseling, special needs services and more. LifeCare specialists spend an average of two to three hours per request researching information, saving employees time and money and helping to provide a match with high-quality solutions and providers.

"Personal issues have a tremendous impact on performance and productivity in the workplace, which can translate into absenteeism, declining work quality, conflicts and turnover and result in higher costs for employers," explained Christina Hause, senior vice president for sales and product development for Magellan's commercial behavioral health group. "Magellan's solution provides a single resource to resolve these everyday challenges, and we're proud to partner with LifeCare to provide the highest quality of service and expertise to those entrusted to our care."

A wide range of expanded work/life services has been integrated with a traditional Employee Assistance Program, helping members with life events and challenges. They include:

- An expanded nationwide database of providers and resources that help meet diverse member needs
- An industry leading, employer-sponsored emergency backup care product, offering broad employee-driven choice
- Personalized, prescreened referrals to resources with confirmed openings
- Interactive online access to support tools and a discount center with reduced rates for approximately 3.5 million service and product outlets, including family, entertainment, travel, personal and more
- Best-in-class work-life content through customized portals, offering thousands of articles, practical tips, podcasts and resources, including materials in Spanish and Braille
- Outstanding customer service from expert specialists

About LifeCare: LifeCare, Inc., headquartered in Shelton, Conn., is the global leader in personal productivity solutions, helping people save time and money and improve their access to high-quality solutions and providers. LifeCare serves over 1,900 private and public sector employers and over 20 million members worldwide. For more information, visit www.LifeCare.com.

About Magellan: Headquartered in Avon, Conn., Magellan Health Services, Inc., is a leading specialty health care management organization with expertise in managing behavioral health, radiology and specialty pharmaceuticals, as well as public sector pharmacy benefits programs. Magellan delivers innovative solutions to improve quality outcomes and optimize the cost of care for those we serve. Magellan's customers include health plans, employers and government agencies, serving approximately 31.4 million members in our behavioral health business, 18.1 million members in our radiology benefits management segment, and 4.9 million members in our medical pharmacy management product. In addition, the specialty pharmaceutical segment serves 43 health plans and several pharmaceutical manufacturers and state Medicaid programs. The company's Medicaid Administration segment serves 25 states and the District of Columbia.

For more information, visit www.MagellanHealth.com.

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