

Magellan Complete Care of Florida Begins Serving Members in Regions 10 & 11

Plan for Individuals Living with Serious Mental Illness is First/Only of its Kind in the Nation

AVON, Conn.--(BUSINESS WIRE)-- Magellan Complete Care of Florida, part of Magellan Health, Inc. (NASDAQ: MGLN), the first and only Medicaid specialty plan for individuals living with Serious Mental Illness (SMI) in the country, today began serving members in the first of its awarded regions - regions 10 and 11 - encompassing Broward, Miami-Dade and Monroe counties.

Magellan Complete Care of Florida was selected by the state's Agency for Health Care Administration (AHCA) in September 2013 as part of its Managed Medical Assistance program in eight regions across the state, including in 40 of Florida's 67 counties.

"Magellan Health has a long history in the State of Florida, and we're excited to begin this new chapter," said Manuel Arisso, chief executive officer of Magellan Complete Care of Florida. "The launch of our plan for individuals living with SMI is the result of years of planning, preparation and working with advocacy organizations, providers, and individuals themselves to ensure that we are addressing both the behavioral and the physical health needs of our members."

Across the country:

- Nearly 40 percent of adults living with SMI receive no treatment.
- Individuals living with SMI die up to 25 years earlier than their peers.
- Individuals living with SMI are unemployed at a rate of 78 percent.
- Individuals living with SMI are six to 12 times more likely than the general population to die by suicide.

"The statistics are overwhelming, and we believe our members will benefit greatly from coordinated physical and behavioral healthcare," said Arisso. "Bridging the gap between these services, and ensuring that providers are speaking to one another, can have a profound impact on the quality of care our members can expect to receive."

Magellan Complete Care's model centers around a Care Coordination Team, which works with members, their doctors, counselors, family and caregivers to set goals for recovery and enjoying a healthier life. The Care Coordination Team includes a dedicated health guide who can assist members by scheduling and arranging transportation to appointments, working with providers, and helping members adhere to treatment plans.

To learn more about Serious Mental Illness, as well as Magellan Complete Care's approach to care, please visit [our Vimeo page](#).

About Magellan Health: Headquartered in Avon, Conn., [Magellan Health, Inc.](#) is a healthcare management company that focuses on fast-growing, complex and high-cost areas of healthcare, with an emphasis on special population management. Magellan delivers innovative solutions to improve quality outcomes and optimize the cost of care for those we serve. Magellan's customers include health plans, managed care organizations, insurance companies, employers, labor unions, various military and government agencies, third party administrators, consultants and brokers. For more information, visit [MagellanHealth.com](#).

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