

Magellan Behavioral Health of Pennsylvania Releases Report to the Community

Report highlights collaborative programs in five Pennsylvania counties

AVON, Conn.--(BUSINESS WIRE)-- Magellan Behavioral Health of Pennsylvania, Inc., part of the Magellan Healthcare division of Magellan Health, Inc. (NASDAQ: MGLN) today released its second Report to the Community. The report highlights the work Magellan, working closely with Bucks, Delaware, Lehigh, Montgomery and Northampton counties, has done on behalf of the 270,000 Pennsylvanians the counties and Magellan serve annually. Magellan has managed behavioral health services for HealthChoices members for the past 17 years.

"The strong, collaborative relationships we have with our county customers and providers serve as the foundation for the impactful programs we are able to provide to HealthChoices members," said Diane Marciano, general manager of Magellan Behavioral Health of Pennsylvania's Lehigh Valley Care Management Center. "This report offers details about the work we've been able to do together and highlights several particularly innovative and successful programs across our service area as we seek to facilitate and accelerate the transformation of the behavioral health system, and support individuals and families on their journey toward wellness."

The report is available [online](#) and includes video vignettes featuring individuals and providers who have benefited from Magellan's services. Included among the highlighted programs are:

[Neighborhood Health Centers of the Lehigh Valley/Haven House Integrated Care](#)

- Magellan, Neighborhood Health Centers of the Lehigh Valley (NHCLV) and Haven House together are delivering an enhanced model of integrated primary care and behavioral health, the first co-location model in Lehigh County. This coalition provides comprehensive and coordinated care for individuals with mental health and physical health challenges by offering a community-based, personalized approach with fully integrated behavioral health, case management and primary care.

[Transition to Independence Process \(TIP\)](#)

- In Bucks County, transition-aged youth are benefiting from the Transition to Independence Process (TIP) model, the only evidence-supported best-practice model in the United States for individuals in this age group with emotional/behavioral difficulties. The program is designed for youth ages 18 to 26 who are living with mental health challenges and/or intellectual disabilities. The program aims to engage youth in their own future planning process; provide youth with non-stigmatizing, culturally competent and appealing services and supports; and help youth and their families move toward self-sufficiency and achievement of goals in employment/career, educational, living situation, well-being and community-life domains.

[Consumer Recovery Investment Fund/Self-directed Care](#)

- A partnership between Delaware County, the Mental Health Association of Southeastern Pennsylvania and Temple University, the Consumer Recovery Investment Fund (CRIF), a self-directed care project, is helping adults with serious mental illness and a history of steady engagement in behavioral health services find the road to recovery. With the help of a recovery coach, who is a peer specialist, individuals develop a person-centered, recovery-oriented care plan that includes both traditional, in-plan services and non-traditional, out-of-plan goods and services, the latter of which are paid for by "Freedom Funds." One-hundred percent of participants would recommend the program to a friend, and 98 percent said they felt that being involved with this program facilitated their recovery.

[Adult Mobile Crisis Program](#)

- In 2012, Montgomery County and Magellan identified the need for a locally focused, enhanced adult mobile crisis program to help individuals in crisis avoid hospitalization where possible. Individuals who are in crisis and at risk of hospitalization are identified and screened for levels of risk by provider Access Services. If risk is not imminent, the individual is diverted to the appropriate community supports and providers. If hospitalized, the person receives a discharge plan that includes engaging with the mobile crisis service in order to stay safe. By the end of 2013, outcomes indicated a 97 percent diversion rate for individuals having had a telephone and/or mobile crisis intervention.

[Extended Acute Care Services](#)

- When Allentown State Hospital closed in December 2010, Magellan collaborated with the state, Lehigh and Northampton counties, local providers and community members to plan alternative services and implement successful extended acute care programs (EACs) in both counties for affected residents with serious and persistent mental illness. Focusing on recovery skills for successful transition to the community, most individuals are discharged to community-based services.

Magellan Health touches the lives of more than six million residents of Pennsylvania through its behavioral health, specialty solutions and pharmacy benefits services.

About Magellan Health: Headquartered in Avon, Conn., [Magellan Health, Inc.](#) is a healthcare management company that focuses on fast-growing, complex and high-cost areas of healthcare, with an emphasis on special population management. Magellan delivers innovative solutions to improve quality outcomes and optimize the cost of care for those we serve. Magellan's customers include health plans, managed care organizations, insurance companies, employers, labor unions, various military and government agencies, third party administrators, consultants and brokers. For more information, visit [MagellanHealth.com](#).

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