

Magellan Health Provides Complimentary Consultation and Resources to First Responders and Idahoans Impacted by the Tragic Shooting in Northern Idaho

FRISCO, Texas – July 2, 2025 – [Magellan Health, Inc.](#) today announced that it has opened a complimentary 24-hour hotline for Idahoans impacted by the shooting that occurred in Northern Idaho. The line is available to first responders, their families, local community members, as well as all Idahoans.

The toll-free number to access free, confidential consultation services is 1-800-327-7451.

Magellan confidential consultation services are offered at no charge to Idahoans as they work to cope with the feelings of fear, sadness, or anger related to these kinds of incidents. Crisis line callers may also seek information and guidance to other available resources, such as community-based support.

Tip sheets with resources specific to trauma and steps towards recovery can be found on Magellan Health's website [here](#).

- How to cope after a traumatic event: [English](#) | [Spanish](#)
- Helping yourself and others through grief: [English](#) | [Spanish](#)
- Supporting employees during traumatic events: [English](#) | [Spanish](#)

[Magellan Health, Inc.](#), offers solutions for complex conditions in the areas of behavioral health for state and local governments. During events such as this, Magellan opens its crisis lines to help support the local community as it responds, reacts and rebuilds.

<https://magellanhealth.mediaroom.com/2025-07-02-Magellan-Health-Provides-Complimentary-Consultation-and-Resources-to-First-Responders-and-Idahoans-Impacted-by-the-Tragic-Shooting-in-Northern-Idaho>